



## RETURN FORM - PRODUCT RETURN/ EXCHANGE CONDITIONS

From the reception of your order, you have a legal period of 14 calendar days to withdraw, without having to justify reasons or pay penalties, except for the return fees that remain at your expense. You can fill out this form and then send it to our customer service.

Following your withdrawal, you then have a period of 14 days to return the product(s) you wish to be refunded, accompanied by this form.

\* When the 14-day period expires on a Saturday, Sunday, or a holiday, it is extended to the following business day.

### Conditions :

- This return policy only applies to our products purchased remotely.
- The products must be returned unopened, in their original packaging, and in a perfect condition for resale.
- Return shipping costs are the responsibility of the customer.
- If the amount of your original order allowed you to receive a benefit, the refund of returned products will be possible subject to the return of the benefits.
- If the total amount of returned items brings the initial order amount below the threshold that gave access to free shipping, the shipping costs will be deducted from your refund.

In accordance with our General Terms and Conditions of Sale, in case of anomaly on the package or product(s), you can return it/them within 14 calendar days, from the reception of the order, accompanied by this form, in order to obtain an exchange free of charge.

### ORDER DETAILS - RETURNED PRODUCT DETAILS:

Find all the information concerning your order on the Delivery Note provided in your order.

Name :

Firstname :

Invoice number :

Order reference :

Reception date :

#### DETAILS OF RETURNED PRODUCTS:

Reference	Product	Quantity	Reason for return (excluding withdrawal) Details of reasons in case of non-compliance

RETURN ADDRESS: : Domaine du Lycée Viticole de BEAUNE 16 avenue CHARLES JAFELIN 21200 BEAUNE - France